



COURSE OUTLINE: REC0302 - RECORDS MANAGEMENT

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Approved: Martha Irwin, Chair, Community Services and Interdisciplinary Studies

Course Code: Title	REC0302: RECORDS MANAGEMENT IN CICE				
Program Number: Name	1120: COMMUNITY INTEGRATN				
Department:	C.I.C.E.				
Semesters/Terms:	21S				
Course Description:	This course will give the student in the CICE Program, with the assistance of a Learning Specialist, an understanding of the scope and complexities of the administrative management of records. Emphasis will be placed on managing and controlling records from the time of their creation until their disposition. Current ARMA filing rules will be covered.				
Total Credits:	2				
Hours/Week:	5				
Total Hours:	35				
Prerequisites:	There are no pre-requisites for this course.				
Corequisites:	There are no co-requisites for this course.				
Essential Employability Skills (EES) addressed in this course:	<p>EES 1 Communicate clearly, concisely and correctly in the written, spoken, and visual form that fulfills the purpose and meets the needs of the audience.</p> <p>EES 2 Respond to written, spoken, or visual messages in a manner that ensures effective communication.</p> <p>EES 4 Apply a systematic approach to solve problems.</p> <p>EES 6 Locate, select, organize, and document information using appropriate technology and information systems.</p> <p>EES 10 Manage the use of time and other resources to complete projects.</p> <p>EES 11 Take responsibility for ones own actions, decisions, and consequences.</p>				
Course Evaluation:	<p>Passing Grade: 50%, D</p> <p>A minimum program GPA of 2.0 or higher where program specific standards exist is required for graduation.</p>				
Books and Required Resources:	<p>Records Management by Judy Read and Mary Lea Ginn Publisher: Nelson Education Edition: 9th ISBN: 9780538731416</p>				
Course Outcomes and Learning Objectives:	<p>Upon successful completion of this course, the CICE student, with the assistance of a Learning Specialist will acquire varying levels of skill development relevant to the following learning outcomes:</p> <table border="1"> <thead> <tr> <th>Course Outcome 1</th> <th>Learning Objectives for Course Outcome 1</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> </tr> </tbody> </table>	Course Outcome 1	Learning Objectives for Course Outcome 1		
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In response to public health requirements pertaining to the COVID19 pandemic, course delivery and assessment traditionally delivered in-class, may occur remotely either in whole or in part in the 2020-2021 academic year.



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	Describe the role and importance of the records and information management (RIM) profession.	Discuss the challenge of the information explosion to records managers. Describe the importance of records management to an organization. Reflect on trends in records and information management. Describe how records are classified and used in business. Discuss relevant legislation that affects records management. Explain the record and information life cycle. Describe the management function necessary to operate a records management program effectively. Identify possible careers in records management.
	Course Outcome 2	Learning Objectives for Course Outcome 2
	Discuss the key elements of a records and information management program.	List components and responsibilities of a records information management program. Define and describe the purpose of a records audit. Explain the purpose of a records and information manual. List guidelines for constructing a well-designed form. Explain the phases of a disaster recovery plan. Define and describe knowledge management. Discuss the use of RIM software. List actions required to implement a retention schedule.
	Course Outcome 3	Learning Objectives for Course Outcome 3
	Demonstrate proficiency using the alphabetic filing system for filing business correspondence, reports, and records.	Explain the need for indexing rules in alphabetic storage of names and the importance of following these rules consistently. Index, code, and arrange personal and business names in indexing order of units. Index, code, and arrange minor words and symbols in business names. Index, code, and arrange names with punctuation and possessives. Index, code, and arrange names with single letters and abbreviations. Prepare and arrange cross-references for personal and business names. Sort personal and business names. Index, code, and arrange personal and business names with titles, suffixes, and articles. Index, code, and arrange business names with numbers. Index, code, and arrange the names of organizations and institutions. Prepare and arrange cross-references for business names and foreign business and government names. Sort personal, business, organization, and government/institution names. Index, code, and arrange personal and business names that are identical. Apply alphabetic filing procedures. Select appropriate subject categories to be used with an alphabetic arrangement.
	Course Outcome 4	Learning Objectives for Course Outcome 4

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Demonstrate proficiency using the subject filing system for filing business correspondence, reports, and records.	<p>Define subject records management.</p> <p>List advantages and disadvantages of storing and retrieving records by subject.</p> <p>Index, code, and arrange minor words and symbols in business names.</p> <p>Compare the dictionary and encyclopedic subject file arrangement.</p> <p>Describe the guides, folders, and labels used for subject records storage.</p> <p>Describe the various types of indexes and their use for subject records management.</p> <p>List the steps used when storing and retrieving records stored by their subjects.</p> <p>Use computer software to prepare an index for subject records.</p> <p>Store and retrieve records following subject records procedures.</p>
Course Outcome 5	Learning Objectives for Course Outcome 5
Demonstrate proficiency using the numeric filing system for filing business correspondence, reports, and records.	<p>Define numeric records management and list reasons for its use.</p> <p>Describe the components of a consecutive numbering storage method and procedures for this method.</p> <p>Describe how to convert an alphabetic records arrangement to a consecutive numeric records arrangement.</p> <p>List advantages and disadvantages of using consecutive numeric records storage.</p> <p>Compare and contrast consecutive, terminal-digit, and middle-digit numeric records storage.</p> <p>Define chronologic records storage and explain its use.</p> <p>Compare and contrast block-numeric, duplex-numeric, decimal-numeric, and alphanumeric coding.</p> <p>Explain how computer indexes and database software can be used with numeric records management.</p>
Course Outcome 6	Learning Objectives for Course Outcome 6
Demonstrate proficiency using the geographic filing system for filing business correspondence, reports, and records.	<p>Explain the need for geographic records management and the kinds of organizations that might use this method.</p> <p>Describe the geographic records storage method and procedures for this method.</p> <p>Explain the use of an alphabetic index in the geographic storage method.</p> <p>Describe the types of cross-references used in the geographic storage method and how they are stored.</p> <p>Describe how files are arranged using compass terms and how this method differs from general alphabetic filing.</p>
Course Outcome 7	Learning Objectives for Course Outcome 7
Develop procedures and systems for managing electronic and image records.	<p>Define electronic record and image record and describe the relationship between the two records media.</p> <p>Define magnetic media and optical media and list the various types of each media.</p> <p>Discuss retention for active and inactive electronic records.</p>

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	<p>Discuss records safety and security. List and describe the types of microforms and the factors related to microfilm quality. Discuss microfilming procedures and equipment. Describe microform storage, retrieval, and storage environments. Discuss retention for image records. Discuss RIM software for electronic and image records.</p>
Course Outcome 8	Learning Objectives for Course Outcome 8
Develop systems and procedures for managing non-electronic records (correspondence).	<p>Explain terms used in correspondence records management systems. Identify the basic types of equipment and supplies for correspondence records storage. Explain considerations for selecting storage equipment and supplies. Discuss the advantages and disadvantages of the alphabetic method of records storage. Describe types of information that should be determined before selection and design of an alphabetic records system. Explain how colour can be used in correspondence records storage. Apply procedures for storing correspondence.</p>
Course Outcome 9	Learning Objectives for Course Outcome 9
Discuss procedures and requirements of an effective records storage, retrieval, and transfer program.	<p>Explain the importance of developing and implementing a records retention program. List the categories of records values, describe each category, and provide an example of each category. Discuss the records inventory, including what it is, why it is done, and what it includes. Describe a records retention schedule and explain its purpose. Discuss manual and automated retrieval procedures. List reasons for transferring records. Discuss types of records centre control files. List capabilities of typical records centre software.</p>

Evaluation Process and Grading System:

Evaluation Type	Evaluation Weight
Daily Assignments	25%
Test 1	25%
Test 2	25%
Test 3	25%

CICE Modifications:

Preparation and Participation

1. A Learning Specialist will attend class with the student(s) to assist with inclusion in the class and to take notes.
2. Students will receive support in and outside of the classroom (i.e. tutoring, assistance with homework and assignments, preparation for exams, tests and quizzes.)
3. Study notes will be geared to test content and style which will match with modified learning

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outcomes.

4. Although the Learning Specialist may not attend all classes with the student(s), support will always be available. When the Learning Specialist does attend classes he/she will remain as inconspicuous as possible.

A. Further modifications may be required as needed as the semester progresses based on individual student(s) abilities and must be discussed with and agreed upon by the instructor.

B. Tests may be modified in the following ways:

1. Tests, which require essay answers, may be modified to short answers.
2. Short answer questions may be changed to multiple choice or the question may be simplified so the answer will reflect a basic understanding.
3. Tests, which use fill in the blank format, may be modified to include a few choices for each question, or a list of choices for all questions. This will allow the student to match or use visual clues.
4. Tests in the T/F or multiple choice format may be modified by rewording or clarifying statements into layman's or simplified terms. Multiple choice questions may have a reduced number of choices.

C. Tests will be written in CICE office with assistance from a Learning Specialist.

The Learning Specialist may:

1. Read the test question to the student.
2. Paraphrase the test question without revealing any key words or definitions.
3. Transcribe the student's verbal answer.
4. Test length may be reduced and time allowed to complete test may be increased.

D. Assignments may be modified in the following ways:

1. Assignments may be modified by reducing the amount of information required while maintaining general concepts.
2. Some assignments may be eliminated depending on the number of assignments required in the particular course.

The Learning Specialist may:

1. Use a question/answer format instead of essay/research format
2. Propose a reduction in the number of references required for an assignment
3. Assist with groups to ensure that student comprehends his/her role within the group
4. Require an extension on due dates due to the fact that some students may require additional time to process information
5. Formally summarize articles and assigned readings to isolate main points for the student
6. Use questioning techniques and paraphrasing to assist in student comprehension of an assignment

E. Evaluation:

Is reflective of modified learning outcomes.

NOTE: Due to the possibility of documented medical issues, CICE students may require

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	alternate methods of evaluation to be able to acquire and demonstrate the modified learning outcomes
Date:	January 14, 2021
Addendum:	Please refer to the course outline addendum on the Learning Management System for further information.

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